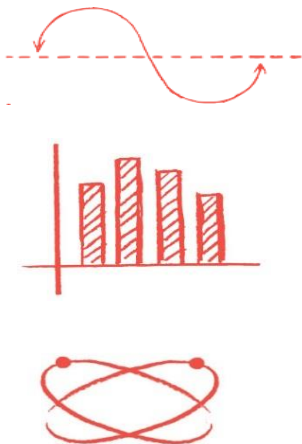




Investigation Services

Acona offers advisors with extensive experience in heading investigations. We apply best practices when it comes to investigation methods (e.g. the MTO method) and the way in which the investigations are performed (SFS 029 N/2010 regarding performing investigations)

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DO YOU MAXIMISE YOUR LEARNING POTENTIAL?

Incidents represent a learning potential, but it is crucial to ensure the quality of the investigation in order to maximise the learning. Acona believes that it is important to investigate all quality non-conformances and incidents, which represent a significant learning potential for the organisation – and not limit investigations only to accidents or personal injuries.

Structured experience transfer also follows when actions have been proven successful.

Acona is also one of the largest independent companies in Norway providing consultancy services within the areas of Well Operations, Drilling, Risk Management, HSEQ, Flow Analysis and Emergency Response. Acona can therefore offer a wide range of discipline experts on request, associated with our investigation services:

1. Independent investigation teams
2. Heading company internal investigations
3. Discipline expert participation in company internal investigations
4. Action implementation support
5. Audits regarding verifying effects of implemented actions
6. Review and quality control of company internal investigation reports
7. Investigation training in applying the MTO method, and also specific training courses in how to head investigations
8. Review of client's procedures regarding incident investigation and emergency preparedness

MORE INFORMATION

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ARE YOU ABLE TO SCRAMBLE A COMPETENT TEAM?

The challenge when initiating an investigation is often to free up internal resources with the required skills and time to ensure sufficient quality in the investigation process, as internal resources usually also have ordinary daily duties.

DO YOU KNOW THE EFFECT OF YOUR INVESTIGATIONS?

In Acona's experience, actions in the action plan are often vague and not measurable. Also, the actions are not always sufficiently verified in addressing the identified root and contributing causes. It is also important to close the learning loop by performing action audits, whose target is to review that the intended effects of implemented actions have been achieved.